



Annual Report
2010-2011



Our Mission:

To strengthen children, adults and families through services focusing on disabilities, early childhood education and self sufficiency.

Our Vision:

A community that fosters lifelong independence for children, adults and families.

2010 – 2011

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Dear Friends of Signal Centers,

Signal Centers' services are needed more than ever. I am glad we are here at a time when more children, adults, families and educators need our expertise, compassion and resources. This report will give you a glimpse into the ways our agency builds futures and changes lives.

- Recent surveys indicate that about 19% of individuals in America have a disability. Signal Centers offers early intervention, school readiness, assistive technology and adult day services to individuals with disabilities.
- This year, the Assistive Technology Center celebrates 20 years of service. The AT Center won the WTCI Be More Creative Award and completed RESNA certification for every staff member. Additionally, they received a grant that will give access to technology to individuals with visual impairment, as well as a grant offering groundbreaking technology training for special education teachers.
- Recent research indicates that a staggering 23% of children in Tennessee are living in poverty. Within all three of our child care locations, children are receiving free meals through the USDA Food Program and other funding sources. Signal Centers also continues to operate one of the Pre-Kindergarten classes with 20 children who qualify by income, and we serve 10 children with disabilities through collaboration with Head Start.
- These are difficult economic times, with close to 10% unemployment nationally. In spite of this, our Adult Center helped place 18 individuals with disabilities into jobs over the past year.
- A report from the National Center for Education Statistics indicates that only 20% of preschool children are cared for at home by parents. 57% of four year olds are in center-based child care services. Signal Centers manages the Tennessee Child Care Resource & Referral Network, a program providing training and technical assistance to every child care provider across Tennessee. Our agency also supports families by managing the Parents Know, Kids Grow and Strengthening Families initiatives.

None of the life-changing work would be possible without the strength and determination of the incredible individuals who come to us with hopes and dreams for a better life for themselves and their children. We deeply appreciate the many individuals, groups and funders who support our work through generous gifts of time and resources.

Gratefully,

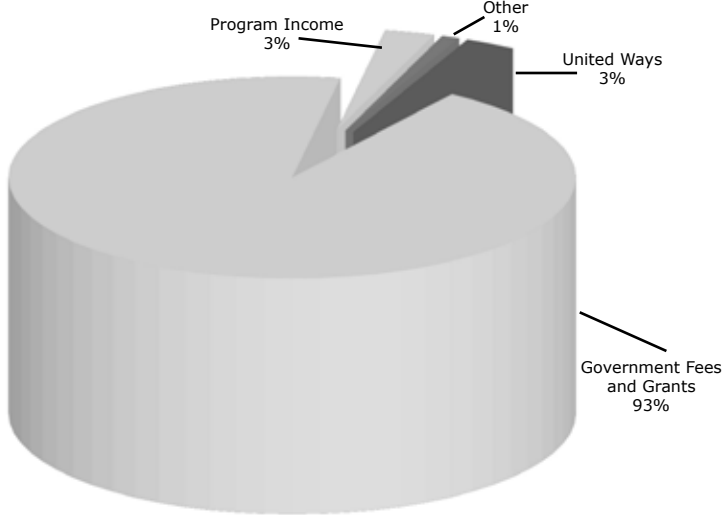


Donna



Financial Activity 2010-2011

Revenue by Source



2010-2011 Annual Budget

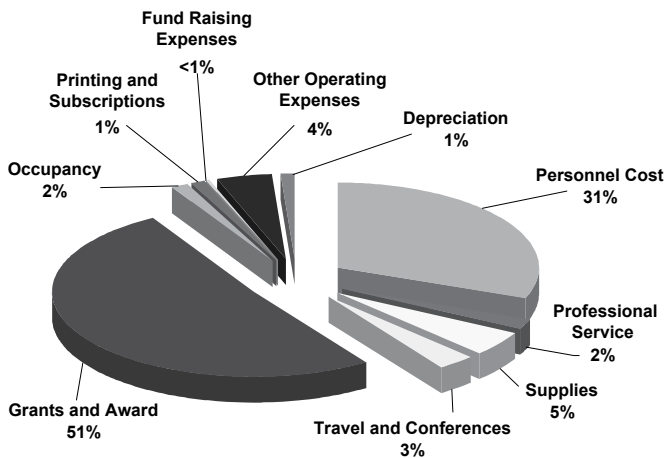
Revenue

Other	\$171,206
United Ways	\$486,004
Government Fees and Grants	\$15,453,427
Program Income	\$470,558
Total Revenue	\$16,581,195

Expense

Personnel Cost	\$5,100,455
Professional Services	\$342,856
Supplies	\$793,831
Travel and Conferences	\$491,629
Grants and Awards	\$8,453,155
Occupancy	\$249,003
Printing and Subscriptions	\$200,257
Fundraising Expenses	\$8,529
Other Operating Expenses	\$740,255
Depreciation	\$201,225
Total Expenses	\$16,581,195

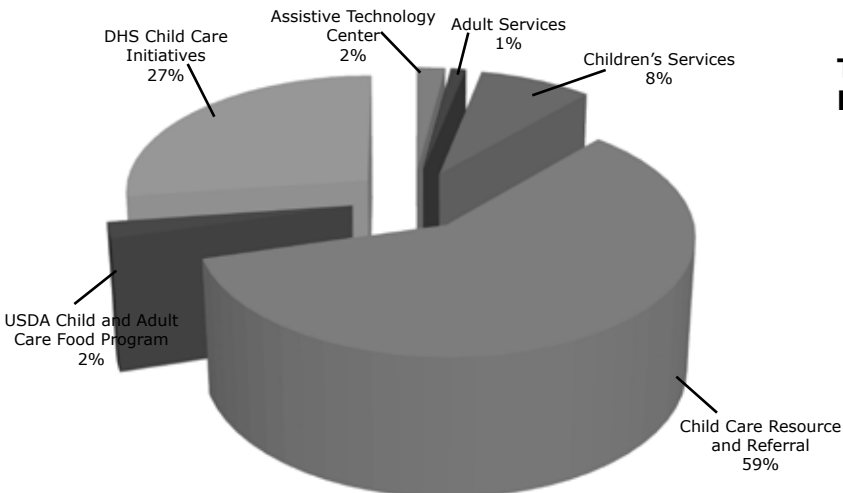
Expenses by Source



Government Fees and Grants

Assistive Technology Center	\$320,794
Adult Services	\$171,882
Children's Services	\$1,282,445
Child Care Resource and Referral	\$9,127,000
USDA Child and Adult Care Food Program	\$352,300
DHS Child Care Initiatives	\$4,199,006
Total Government Grants and Fees	\$15,453,427

Government Fees and Grants



Total 2010-2011 Annual Budget
\$16,581,195

Get Connected!

The agency's site contains information on volunteer opportunities, news briefs and the latest editions of program newsletters, activity calendars, special events and trainings. Visit us today at:

www.SignalCenters.org.

Like Signal Centers on Facebook at www.Facebook/SignalCenters and follow us on Twitter at www.Twitter.com/SignalCenters to receive the latest news, fun facts, pictures and information. It's a great way to stay connected.

For the latest information on the Assistive Technology Center, including services, events and trainings, visit:

www.SignalATCenter.org.

The Child Care Resource & Referral (CCR&R): Log onto www.tnccrr.org for the most current information from CCR&R for families and providers of child care services.

Parents Know, Kids Grow serves parents, grandparents and others concerned about raising children with the latest research-based resources about children's safety, well-being and learning. Visit www.ParentsKnowKidsGrow.org or www.Facebook.com/ParentsKnowKidsGrow.

The Strengthening Families Program provides opportunities for child care providers, in partnership with parents, to strengthen families using Five Protective Factors. To learn more, visit www.StrengtheningFamiliesProgram.org or www.StrengtheningFamilies.net.

"Taking advantage of the many resources available from the Southeast CCR&R has helped me make the move from adequate teacher to intentional teacher."

-Carolyn Filippo, Teacher, Tree of Knowledge Learning Center

The Child Care Resource and Referral (CCR&R) Network is responsible, through a contract with Department of Human Services, for providing licensed child care professionals, parents and the community resources that support quality care and development of our children. We do that through Tennessee Child Care Provider Training, which is offered free. Last year, we held 1,599 sessions providing 3,423 hours of training. The Southeast CCR&R delivered 156 sessions or 330 hours of training.

In addition, our child care specialists provide on-site training in the child care setting. Last year, we delivered 18,218 hours of on-site training to 10,376 individuals. The Southeast CCR&R, which services Grundy, Marion, Sequatchie, Bledsoe, Rhea, Meigs, Hamilton, Bradley, Polk and McMinn counties, delivered 1,784 hours of on-site training to 953 individuals.

The health and safety of children is of paramount concern. To support keeping children healthy and safe, the statewide CCR&R Network delivered 238 hours of training on those related topics to 5,219 participants.

The CCR&R Network also emphasized Strengthening Families by delivering 147 sessions or 294 hours on related topics. Southeast CCR&R delivered 10 sessions or 20 hours on topics related to strengthening families. Further, 963 hours of on-site assistance was delivered to 1,540 participants statewide. Southeast CCR&R delivered 42 hours of on-site assistance to 125 participants.

Signal Centers also fully implemented the website www.ParentsKnowKidsGrow.org and completed the creation of eight online training modules for licensed child care providers.

"The Southeast CCR&R provides on-site assistance that supports us as we face the many challenges of providing quality child care every day. When our child care specialist walks through the door, she is a ray of sunshine and support for us."

-Darlene Nicholas, Director, Tree of Knowledge Learning Center



Southeast Child Care Resource & Referral providers Carolyn Filippo (left) and Darlene Nicholas, both from Tree of Knowledge Learning Center in Chattanooga.

Annette's Story

“The Assistive Technology (AT) Center at Signal Centers opened up a whole world for me,” said client Annette Williams. Annette was referred by Vocational Rehabilitation for computer and vision assistive technology to help her with her work as a Tennessee Business Enterprises vendor. Annette has been legally blind for 16 years and came to Signal Centers to learn how to use a computer. The assistive technology team helped her find solutions using the MacBook laptop computer that has built in screen-reading and image magnification software. Annette also uses the Amigo video magnifier, which is portable and can be used at her job site to see enlarged images of the labels and packaging of the products she stocks.

Annette has had training with several members of the assistive technology team and appreciates the different perspectives each has provided. “They work with whatever each client needs,” Annette said, adding she can now write out orders without calling for help and finish reports online for the first time alone. Annette continues to visit the Assistive Technology Center each week and is amazed there is “so much out there!”

Sharing Resources with Special Populations

The AT Center also reaches out to the community several times a year, specifically targeting a population of individuals who may not know about its services, including the deaf and hard of hearing, seniors and veterans. In March, the AT Center hosted an inaugural Tech Expo for Deaf and Hard of Hearing. The event featured resources for people with hearing loss or who are deaf. Participating vendors travelled from around Tennessee and North Georgia and represented such resources as relay services, captioned telephones, library services and even options for summer camps.

Because an event like this is rare in Southeast Tennessee, the deaf and hard of hearing communities were eager to attend. Over 200 participants attended the four hour event. Expos like these are important in order to bring awareness of available resources.

“The Assistive Technology Center at Signal Centers opened up a whole world for me.”

-Annette Williams



Assistive Technology Center Services

The Assistive Technology Program offers technology services to empower individuals with disabilities to gain or maintain self sufficiency.

Services include:

- Demonstration of assistive technology
- Reutilization of older technology
- Design services which adapt toys and everyday household items
 - Loan program
 - Referral service
- Information disbursement
 - Training for individuals, professionals, parents and caregivers

Assistive Technology Center Highlights

- Provided 279 demonstrations to 256 individuals.
- Loaned 121 assistive technology items to adults and children.
 - Distributed 202 assistive technology items through the Reutilization Program. These included computers, video magnifiers, toys, switches and augmentative communication systems. The total market value was \$48,147.45.
- Conducted training activities for 1,032 individuals.

“Both of our lives have changed thanks to Signal Centers, and Ivan is thriving.”

-Earnestine Dunton



Adults with Disabilities & Geriatric Day Services Program

Served **42** adults with disabilities and **13** geriatric adults

Disabilities Employment Services

Assisted **30** adults with disabilities with job training assessment and job development skills.

Number of clients placed in jobs – **18**



The Adult Day Program is an intergenerational program designed for individuals who are interested in maintaining or increasing their independence, seeking opportunities for socialization and developing new friendships, while providing caregivers the opportunity to continue working a normal schedule.

Activities include art, music and pet therapy, exercise, age appropriate games, skill building in the areas of personal health, nutrition, money management, and activities of daily living. There are also a variety of themed activities and trips to local points of interest, picnics and shopping.

Ivan's Story

In 2004, Earnestine Dunton was recovering from triple bypass surgery when her son, Ivan, was struck by a hit-and-run driver, resulting in a brain injury. Both debilitated at the same time, Earnestine relied on prayer, family, friends and church members for help. Initially, Ivan's prognosis was not good, she said. "I was told he would spend the rest of his life as a vegetable." Ivan spent months in hospital care and therapy before Earnestine was forced to decide how to find care for him. In spite of both their lengthy recoveries, and with limited funds, Earnestine said she knew in her heart it was best for her to care for Ivan at home. "Although Ivan's mind was not good in the beginning, he gradually progressed," she said. Earnestine heard about Signal Centers and thought the center was ideal to give him socialization, structure and a respite for her.

Today, Ivan attends Signal Centers Adult Day Program four days a week and, according to his mother, she has seen many amazing changes and progress. "He was always well-mannered and never mean but early on he was aggravated, and he had a selfish attitude," she said. "But he knows he has to share with everyone at the center, and they are all so patient with him." Earnestine said the staff has helped him relearn how to tie a shoe, and he is progressing with his reading levels.

"Ivan has done remarkably well, and I get a break during the day," Earnestine said. "Both of our lives have changed thanks to Signal Centers, and Ivan is thriving."

Disability Employment Services is an individualized employment program designed to assist those with disabilities in obtaining and maintaining meaningful employment. Services include job readiness skill training, work adjustment opportunities, job placement and supportive employment.

The program establishes relationships with local businesses to provide opportunities and placements which can allow for individuals to experience success in the workforce. Employment is a fundamental part of adult life, and individuals with disabilities have the right to rewarding and successful careers.

David is a 51-year-old Signal Centers' client with Down syndrome who has been working since April 2011 for Ingles grocery store in Ringgold, Georgia where he bags groceries and retrieves carts from the parking lot corrals. David says he loves every minute of the opportunity to help people and enjoys making new friends daily. David is pictured here with Signal Centers Employment Specialist John Blackburn.

Children's Services Excellence in Early Childhood Education

Services to children are the cornerstone of Signal Centers. The Children's Program currently serves nearly 300 children in Chattanooga, Cleveland and Athens.

Signal Centers serves both typically-developing children and those with disabilities/special needs. Low student-to-teacher ratios are maintained, thus enabling individualized attention. Signal Centers collaborates with Early Head Start, Tennessee's Early Intervention System and the Hamilton County Department of Education.

The Children's Program includes both center-based and home-based programs for children 6 weeks to 5 years of age.

Programming includes:

- Classrooms with inclusion opportunities
- Active parental involvement
- Low student-to-teacher ratios
- Highly educated and trained staff
- Accessible playgrounds
- Home-based services for infants and toddlers with developmental delays and therapy needs
- Speech, feeding, occupational and physical therapy integrated in the classroom activities

Cason's Story

Debbie McBryar was just 20 weeks into her pregnancy with son Cason when she found out he acquired Congenital CMV infection, a common virus that infects people of all ages but can cause birth defects in unborn babies. Debbie was closely monitored throughout her pregnancy but was unsure what to expect when Cason was delivered at 37 weeks. "One of the happiest moments in my life was hearing Cason cry," she said, knowing he was able to breathe on his own.

Debbie worked with infants at a child care facility and brought Cason to work with her each day during his first year. However, as he got older and additional disabilities were recognized, the McBryars decided to seek a center which had services that could benefit their son. The family took a tour of Signal Centers and decided to enroll Cason when he was 14 months old.

"It was such a blessing that when I left him, I knew he was taken care of like I would take care of him," said Debbie. The therapists worked hard with her son and were so patient with him, while keeping her well informed, she added. "It's been a relief to send Cason on the bus to school just like other children, getting the same attention as children who are typically-developing. Although walking and talking are not his goals, he is able to progress to his own level."

"Cason is social and enjoys the same experiences as the other children – the playground, swings, circle time, music and songs. He is such a happy child!"

"Signal Centers has been a lifesaver for us," she said.

**Program numbers for
Chattanooga, Cleveland and
Athens Centers combined:**

Total number of children served: **296**

Number with special needs: **179**



Cason, along with Michelle, an Adult Day Program participant, enjoy their time together outside on a sunny day. This photo was taken during one of the many intergenerational activities offered by Children's Services and the Adult Center.



"Cason is social and enjoys the same experiences as the other children – the playground, swings, circle time, music and songs. He is such a happy child!"

-Debbie McBryar

Donors & Volunteers, 2010-2011

Since 1957, Signal Centers, Inc. has relied heavily on the giving of time, funds and services from community members to continue the agency's mission and fulfill the vision of lifelong independency for individuals of all abilities. Currently, the agency serves children as young as six weeks of age and adults as old as 95. These individuals seek out Signal Centers for different reasons, and just like those individuals, donors and volunteers come in all ages and abilities with varying gifts to share. Each selfless gift of funds, goods, time, energy and effort allows Signal Centers to give educational, employment and social opportunities to our clients. Whether it is a senior adult who wishes to teach cultural studies in the Adult Center, a high school student who wants to adapt toys in the Assistive Technology Center or a group of people who band together to tackle a major landscaping project or special fundraising event, volunteers and donors make a difference at Signal Centers every day.

What follows is a list of those who have given of themselves in this manner. Please accept our most sincere thanks. If an omission is noted, please accept our apologies in advance and notify us, so that we may correct our mistake in a future publication.

517 Subs, Sarah Holmes	Chris Berryman	Chattanooga Goodwill Industries, Inc.
Vernon Adams	Thilo and Phyllis Best	/Goodwill HELPS
Aesthetic and Wellness Spa,	Jordan and Erin Betbeze	Chattanooga Lookouts
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Hamilton County Government

Head Start

National Association of Child Care Resource & Referral Agencies

Tennessee Department of Education

Tennessee Department of Health

Tennessee Department of Human Services

Tennessee Division of Rehabilitative Services

Tennessee's Early Intervention System

Tennessee Technology Access Project

United States Department of Agriculture

United Way of Bradley County

United Way of Greater Chattanooga

United Way of McMinn & Meigs Counties

United Way of Tampa





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